



Majuda CallTracker

Today's customers demand increasingly higher standards of service and support. This, combined with challenges of liability and regulatory compliance, has created a pressing need for total reliability and security in electronic call records. If your business involves keeping track of phone interactions for risk mitigation, compliance or liability reasons, you'll appreciate the importance of implementing a reliable, best-of-breed call recording solution.

Majuda CallTracker is a comprehensive call recording solution for organizations of all sizes to securely capture, store and playback all voice communications, whether they originate from analog, digital, VOIP or blended environments. This solution is designed to be completely customizable, scalable and, most importantly, reliable, in order to meet the current and future needs of any organization.

Majuda CallTracker enables you to:

- **RECORD** all telephonic communication within your organization
- **PLAY** them back for dispute resolution or policy compliance
- **STORE** calls locally or remotely in the event of future litigation or investigation

Majuda CallTracker helps your organization:

- Minimize exposure to disputes
- Mitigate the risk of reputation damage
- Decreases the risk of voice data loss
- Improve internal policy compliance
- Derive actionable information from your voice data
- Benefit from low TCO
- Comply with stricter corporate and governmental regulation

Benefits of Majuda CallTracker include:

- Web-Based User Interface
- "Do Not Record" functionality
- E-mailing of Calls
- Desktop Screen Capture
- 256 Bit Encryption
- Multiple Security Roles
- Verbal Contract Documentation
- Employee compliance monitoring
- MajudaAlert – We remotely monitor and proactively support your system

